

NON-EMERGENCY PATIENT TRANSPORT SERVICES

ELIGIBILITY CRITERIA

The NHS has limited resources and PTS must be reserved for patients with a medical condition where:

- someone requires the professional support of patient transport staff during their journey; or
- a person's health issues impact on their mobility to the extent that it prevents them travelling to or from a hospital appointment by any other means.

The eligibility criteria is applicable to all patients (adults and children) registered with a GP practice within West Hampshire Clinical Commissioning Group.

Eligible	May be eligible	Not Eligible
<ul style="list-style-type: none"> • The patient is being transferred from and to an NHS facility and requires medical assistance during the journey. • The patient requires continuous oxygen therapy, medical gases or intravenous support during transit. • The patient requires a stretcher or sling / hoist during transit. • Patients receiving renal dialysis are eligible but should be offered the choice of arranging their own transport. Transport should not be automatically offered. 	<ul style="list-style-type: none"> • Patients attending for active treatment or a procedure such as chemotherapy, radiotherapy or eye surgery for example are not automatically eligible but may be eligible if: <ul style="list-style-type: none"> ➢ travelling by private or public transport would have a serious detrimental effect on their condition. • The patient is unable to stand unaided without considerable support from another person and cannot manage any journey in private or public transport for the purposes of daily living. • The patient currently has a medical condition or disability that means they are unable to travel by private or public transport for the purposes of daily living. 	<ul style="list-style-type: none"> • Patients who are capable of walking, getting in and out of vehicles or transferring to and from a wheelchair with minimal assistance: <ul style="list-style-type: none"> ➢ These are people who do not require support from patient transport personnel and therefore can use private or public transport. • A patient receiving mobility allowance is NOT automatically eligible for NHS funded transport. • Travelling by private or public transport would NOT have a serious detrimental effect on the patient's medical condition. • Patients who are unwilling to pay for private or public transport or associated car parking costs.

Escorts

- An appropriately qualified carer, relative or friend able to provide the necessary level of assistance may travel with the patient if the following applies:
 - The patient is under 16 years of age - then one relative escort will be permitted.
 - The patient has a mental health condition, a learning disability or long term confusion that means they require assistance during the journey or at their destination, or their medical condition is such that they require constant supervision to ensure their safety.

- A carer, relative or friend cannot use PTS to travel to their own hospital appointment by virtue of the person they care for being eligible to PTS. If the carer, relative or friend meets the eligibility criteria to travel by PTS in their own right, then they will need to make alternative care arrangements so that the person they care for is safe whilst they are out.

Questions for assessing eligibility

No	Question	Yes / No	Eligibility
1	Is the patient being transferred from and to another NHS facility?	Yes	Eligible
		No	Maybe eligible Go to Q2
2	Do you / your patient require continuous oxygen therapy, medical gases or intravenous support during transit?	Yes	Eligible
		No	Maybe eligible Go to Q3
3	Do you / your patient require a stretcher, sling/hoist during transit?	Yes	Eligible
		No	Maybe eligible Go Q4
4	Is the patient attending for renal dialysis?	Yes	Eligible
		No	Maybe eligible Go Q5
5	Do you currently have a significant medical condition or disability that means you will find it difficult to travel to or from hospital	Yes	Maybe eligible Go to Q6
		No	Maybe eligible Go to Q7
6	Are you coming to hospital for active treatment or a procedure such as chemotherapy, radiotherapy, eye surgery for example, that will make you feel so unwell that you will be unable to drive yourself or travel by public transport?	Yes	Maybe eligible Go to Q7
		No	Not eligible
7	You have said that you currently have a medical condition, a disability and / or the treatment or procedure you will undergo means you will find it difficult to travel to or from hospital Given your response are you able to travel to your hospital appointment by your own car?	Yes	Not eligible
		No	Maybe eligible Go to 8
8	You have said that you currently have a medical condition, a disability and / or the treatment or procedure you will	Yes	Not eligible

	<p>undergo means you will find it difficult to travel to or from hospital.</p> <p>Given your response are you able to travel to your hospital appointment by a relative / friend's car?</p>		
		No	Maybe eligible Go to 9
9	<p>You have said that you currently have a medical condition, a disability and / or the treatment or procedure you will undergo means you will find it difficult to travel to or from hospital.</p> <p>Given your response are you able to travel to your hospital appointment by public transport i.e. bus, train, taxi etc</p>	Yes	Not eligible
		No	Maybe eligible Go to 10
10	<p>You have said that you currently have a medical condition, a disability and / or the treatment or procedure you will undergo means you will find it difficult to travel to or from hospital.</p> <p>Given your response are you able to travel to your hospital appointment by a voluntary transport provider?</p>	Yes	Not eligible
		No	Eligible